

RIGHT OF WITHDRAWAL

You have the right to cancel this contract within **fourteen** days without giving any reason.

The withdrawal period is **fourteen** days from the day:

- a. on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the goods.
- b. on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the last goods.
- c. on which you or a third party named by you, who is not the carrier, have taken possession of the last partial shipment or the last item.

To exercise your right of withdrawal, you must inform us (Tripus systems GmbH Schalt- u. Steuergeräte, Leitenweg 7, 89312 Günzburg, phone: +49 8221 9016-0, e-mail: sales@tripus.com) by means of a clear declaration (e.g. a letter sent by post or an e-mail) of your decision to withdraw from this contract. You can use the attached sample withdrawal form for this purpose, but it is not mandatory.

You may also exercise your right of withdrawal online at <https://tripus-shop.com/en/withdraw-from-contract/>

If you use this online function, we will immediately provide you, on a durable medium (e.g. by e-mail), with an acknowledgement of receipt containing information on the content of the withdrawal declaration and the date and time it was received.

To comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

Consequences of the revocation

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favourable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

We may refuse to refund you until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.



You must return or hand over the goods to us immediately and in any case no later than within fourteen days from the day on which you notify us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You bear the direct costs of returning the goods.

You only have to pay for any loss of value of the goods if this loss of value is due to the handling of the goods which is not necessary for the inspection of the condition, properties and functioning of the goods.

-end of the revocation instruction-

Example Cancellation Form

(If you want to cancel the contract, please fill out and return this form).

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To [Tripus systems GmbH Schalt- u. Steuergeräte, Leitenweg 7, 89312 Günzburg, e-mail: sales@tripus.com]:

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I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*)/provision of the following service (*)

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Ordered on (*)/received on (*)

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Name of the consumer(s)

-

Address of the consumer(s)

-

Signature of the consumer(s) (only in case of a notification on paper)

-

Date

(*) Delete as applicable.